
Licensing Service

Annual Report 2015/16

Contents

1. Introduction
2. Licensing Act 2003
3. Gambling Act 2005
4. Highways Act 1980
5. Massage and Special Treatments (MST) Licences
6. Summary of Key Activities
7. Licensing Enforcement
8. Look back / Projects
9. Planned Activity for 2016/17

APPENDIX – SUMMARY TABLES

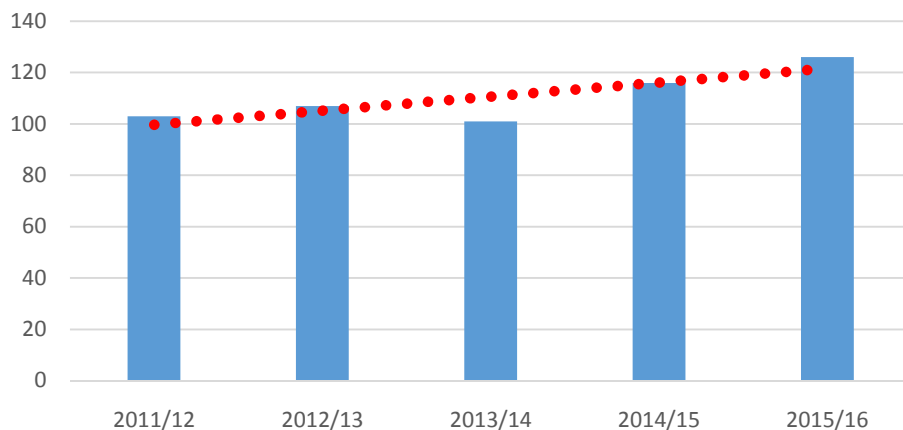
1. Introduction

- 1.1 Responsibility for discharging many of the Council's licensing functions and the enforcement of licensing legislation lies with the Licensing Service. The Service is also responsible for the development and review of alcohol and entertainment licensing, gambling and sex establishment policies as well as providing guidance and assistance on the various licensing, registration and permitting processes.
- 1.2 Licensing Enforcement conduct pro-active inspections of licensed premises to ensure compliance with premises licence conditions and advise licensees and management of their responsibilities. Licensing Enforcement conduct investigations into complaints of alleged unauthorised activity and/or licence breaches. Officers undertake targeted night visits across Hackney in order to witness and resolve allegations. Formal enforcement actions are taken when merited.
- 1.3 Licensing Enforcement also fulfil the responsible authority role on behalf of the Licensing Authority as defined under the Licensing Act 2003. This entails reviewing all new and variation applications and considering making representations in line with the Council's Licensing Policy.
- 1.4 The purpose of this document is to report on the activities and performance of the Service during the 2015/16 municipal year and to show aims and targets for the forthcoming year. The Licensing Service has been preparing annual reports to the Licensing Committee on its statistics since 2009.

2. Licensing Act 2003

Premises licences

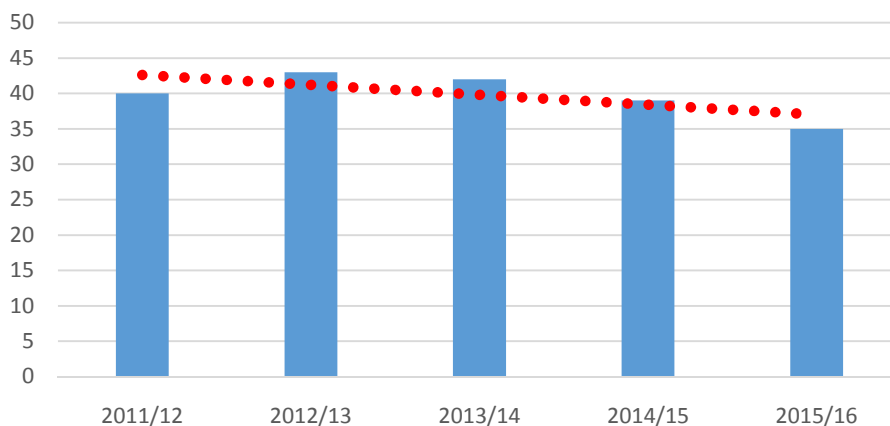
2.2 A premises licence authorises a premises to be used for the sale or supply of alcohol, the provision of regulated entertainment, or the provision of late night refreshment, under the Licensing Act 2003.



1. Premises licences issued

2.3 Fig. 1 highlights the numbers of new licences granted. Statistically the trend is upwards over the last five years. During 2015/16, 126 licences were granted, up 9% on the previous year's figure.

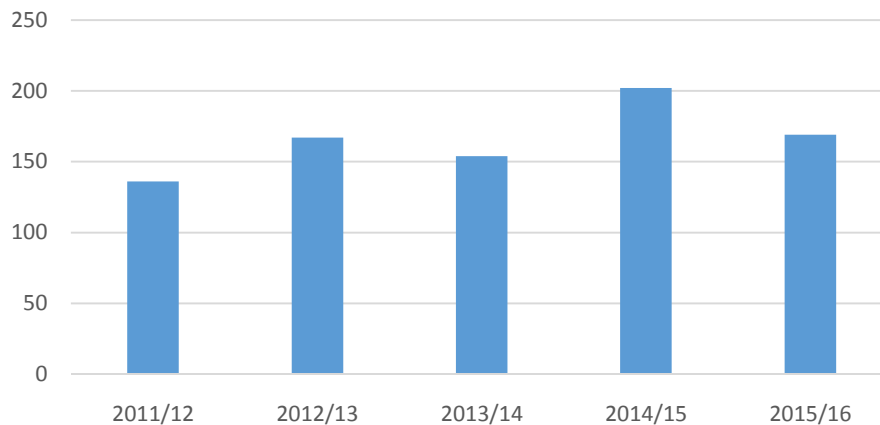
Variations of existing premises licences/certificates



2. Variations of existing premises licences/certificates

2.4 In contrast to new licences being granted, Fig. 2 highlights that the number of full variations of licences/certificates has fallen consistently since peaking in 2012/13.

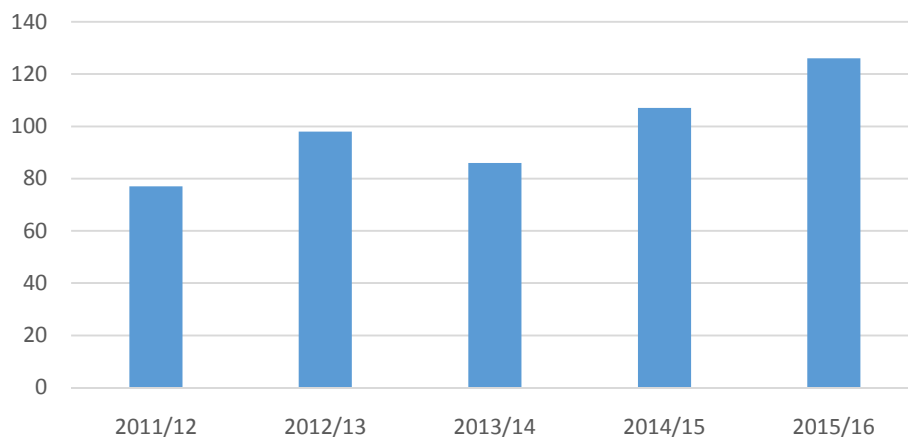
Variations to specify an individual as DPS



3. Applications to vary licence to specify DPS

- 2.5 Where a premises licence authorises the supply of alcohol, there is a requirement for a personal licence holder to be nominated as the designated premises supervisor. The Service generally receives a healthy number of these each year. However, the figure received in 2015/16 was down 16% to 169 from 202 received in the previous year. However, the overall trend is that these are increasing which would reflect the increase in the overall number of licences in effect.

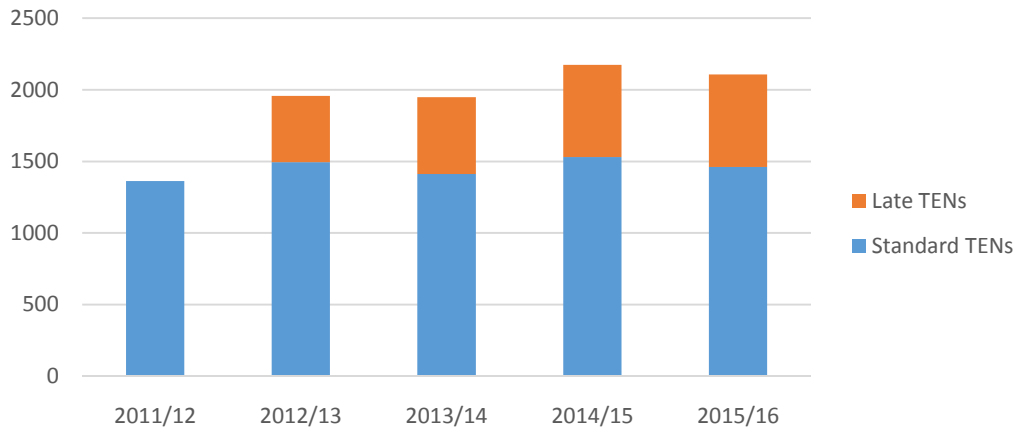
Transfer of premises licences



4. Transfers of premises licences

- 2.6 The number of licences being transferred between operators has risen consistently for the last three years. This may also be as a result of an increase in an increase in the overall number of licences.

Temporary Event Notices (TENs)

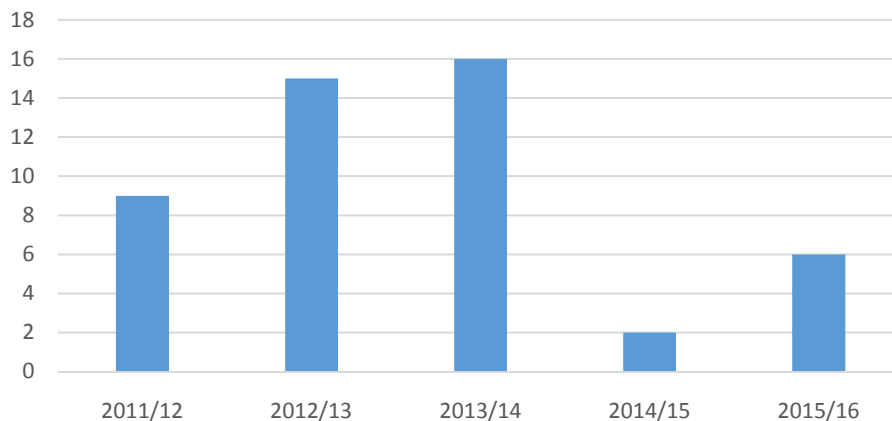


5. Temporary Event Notices

2.7 The overall number of TENs received fell from the previous year. Notably, it appears that the number of TENs being received annually has stabilised. However, on 1 January 2016 the limit for the amount of TENs that can be given in respect of a premises in a calendar year rose from 12 to 15. This may, therefore, have an impact on the figures this year.

2.8 Also notable is the impact of late TENs. On 25 April 2012 it became possible for a person to give a late TEN. This has resulted in well over 500 additional TENs in each of the last 4 years, which has had an impact on resources.

Reviews of premises licence/club premises certificates

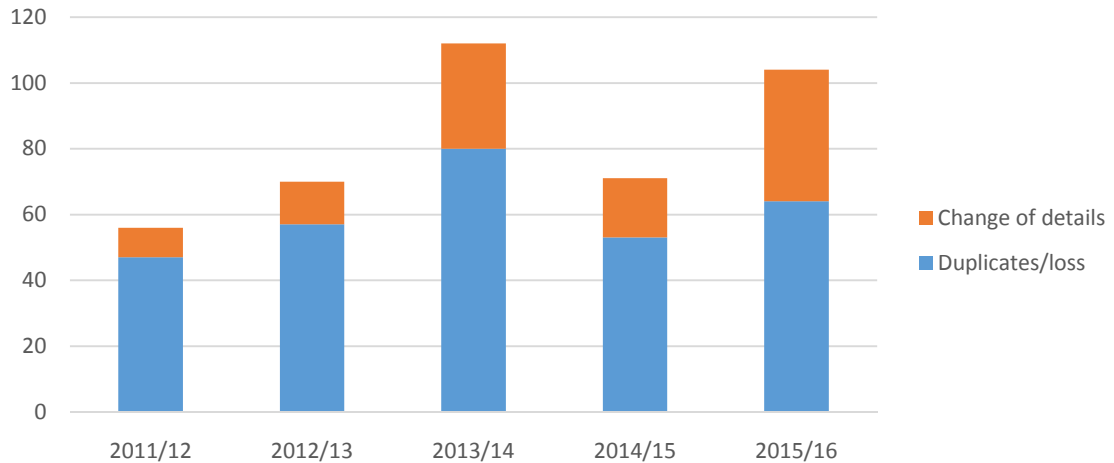


6. Review applications

2.9 The Service received three times as many reviews last year. However, the figures remain some way below historic averages.

Premises Licences – Requests for Duplicates

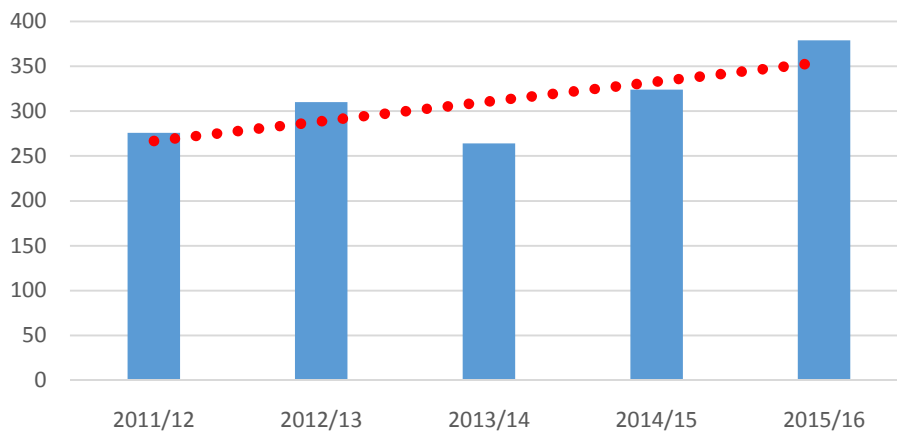
2.10 The Service has experienced increasing demand due to requests for duplicate documents. Whilst this is primarily a desktop administrative process involving the reprint of the two-part licence, the numbers being requested are significant.



7. Duplicate premises licences

2.11 Fig. 7 above illustrates that around two thirds of requests are for lost licences. However, the proportion of requests for changes to details, such as the licensee moving address, grew significantly last year.

Personal licences

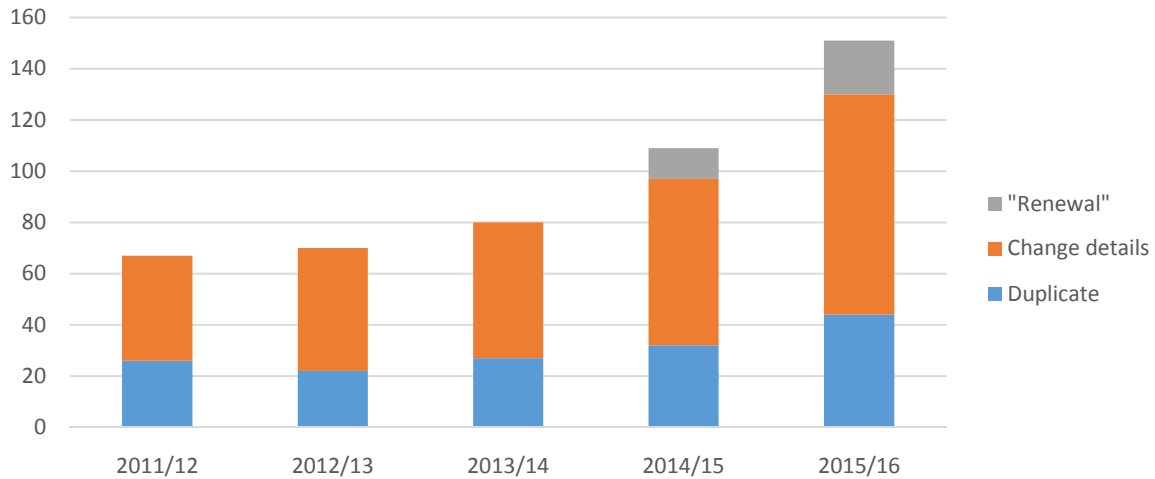


8. Personal licences issued

2.12 Grants of personal licences continues to show an upward trend, with the number increasing for three years in a row as illustrated above.

Personal licences – Requests for Duplicates

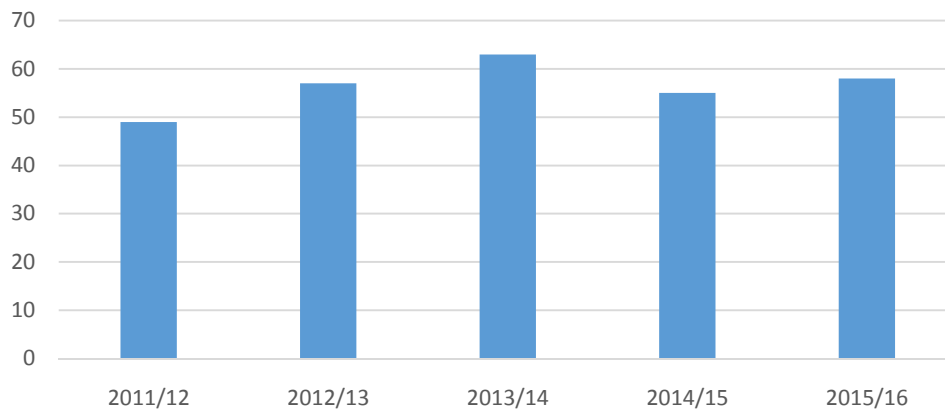
2.13 Similar to premises licences, the Service receives requests for personal licences to be reprinted. Again this is a desktop administrative process.



9. Personal licence duplicates

2.14 Further to the above, the Deregulation Act 2015 abolished the requirement to renew a personal licence after 10 years. Despite this, requests for new documents increased as licence holders appear to prefer to hold documents without expiry dates printed on them. These requests to “renew” are likely to grow in coming years.

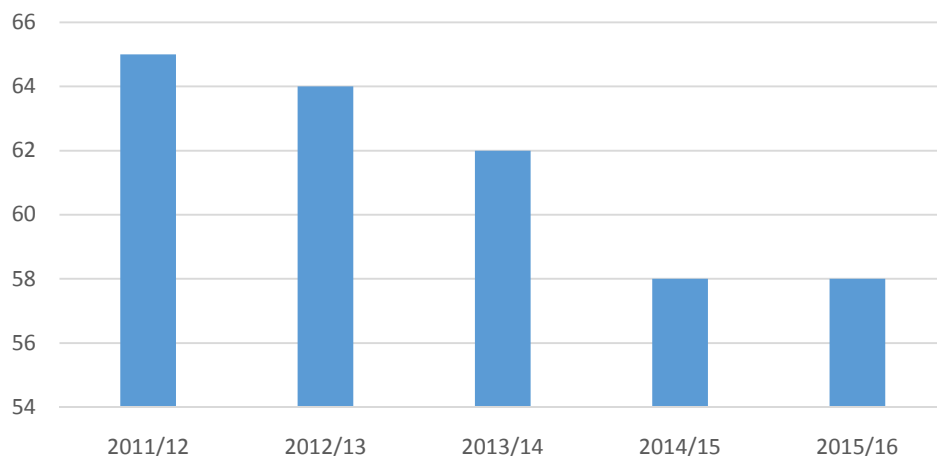
Licensing Sub-Committee



10. Licensing Sub-Committee

2.15 Licensing Sub-Committees sat on three more occasions than the previous year, although the figure (58) remains below the peak in 2013/14.

3. Gambling Act 2005

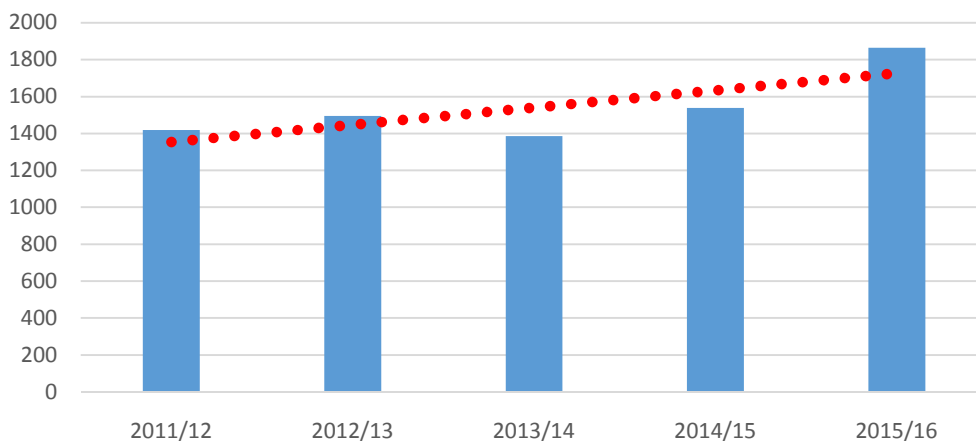


11. Betting (other than track) licences renewed.

3.1 The number of betting licences in the Borough remained the same as last year after falling consecutively in the previous four years. Also notable was the closure of Mecca Bingo on Hackney Road. The three adult gaming centres in the Borough also had their licences renewed.

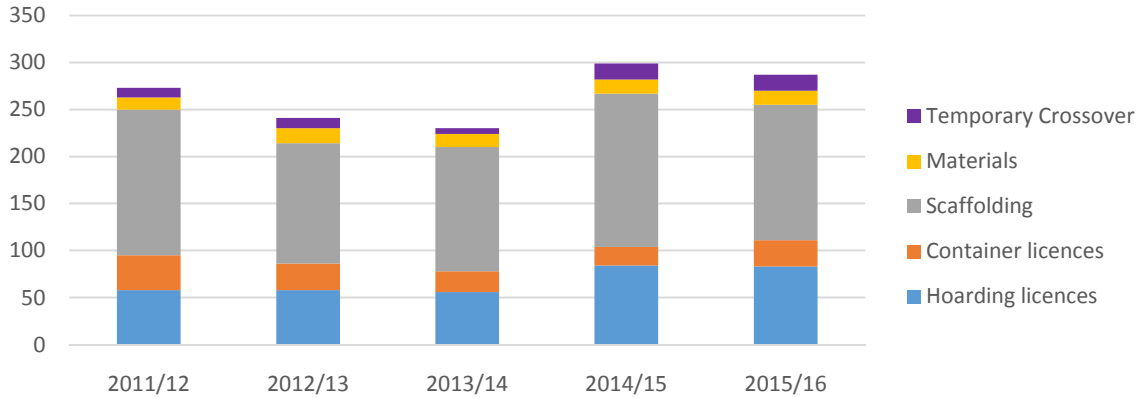
4. Highways Act 1980

4.1 Whilst the Licensing Act 2003 tends to be the highest profile of the functions carried out by the Licensing Service, the Highways Act 1980 functions account for the most volume in terms of overall numbers received.



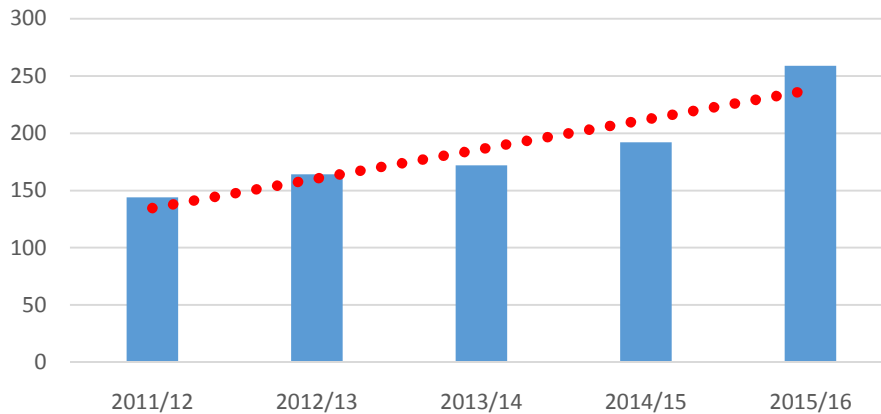
12. Skip licences issued

4.2 The number of skip licences issued continued on an upward trend, with 1864 issued in the year. This was up 326, or around 21%, on the 2014/15 figure.



13. Highways licences

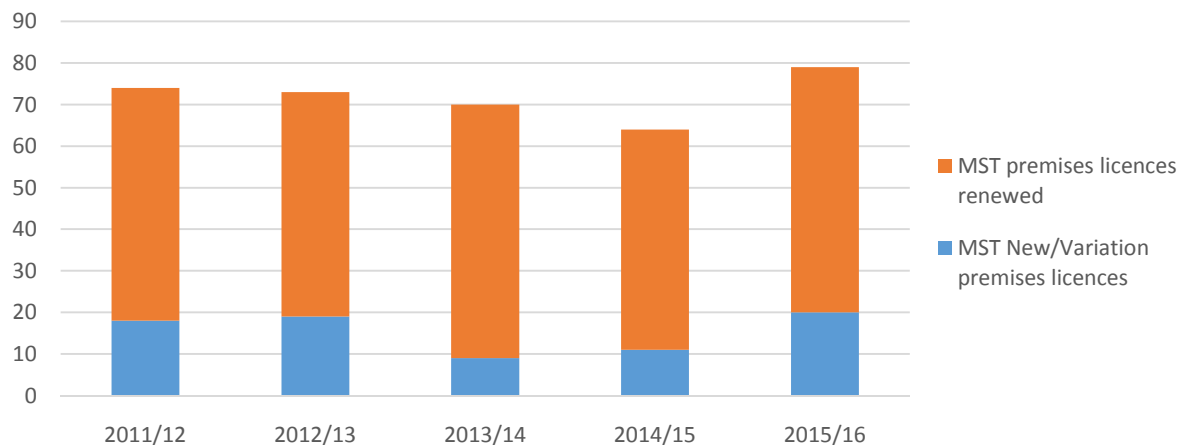
4.3 The overall number of the other types of highway licences fell by 4% on 2014/15 although there had been a 30% increase the previous year. Licences to erect scaffolding account for the largest proportion of the licence types, ahead of licences for hoarding.



14. Highway licences extended

4.4 The number of highways licences extended continued on an upward trajectory. There were 67 (35%) more licences extended last year compared to the previous year. This was due in part to efficiencies achieved as a result of the EQUIS programme.

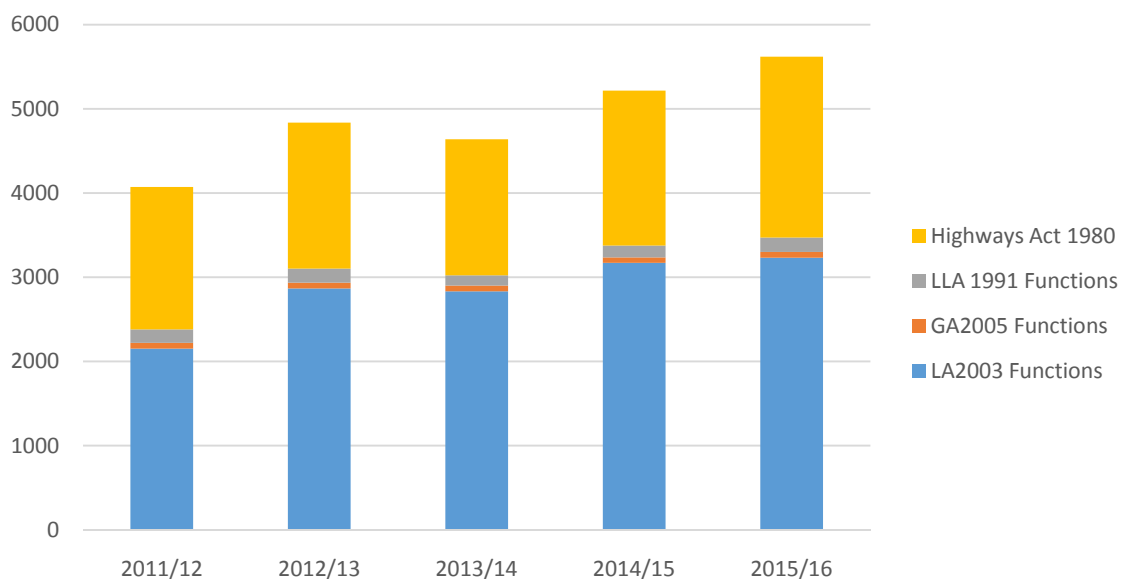
5. Massage and Special Treatments (MST) Licences



15. Massage and Special Treatment licences

5.1 The majority of MST premises licences were made up of applications to renew licences issued in previous years. The overall number of premises is currently 79 which is the highest net figure in the last five years.

6. Summary of key activities



16. Key activity types

6.1 When key intervention types across functions are grouped, it can be seen from Fig. 16 above that the amount of correspondence being received by the Service is increasing, most notably in the Licensing Act 2003 and Highways Act 1980 functions.

6.2 Licensing Act 2003 functions stabilised in the last year, mainly due to a fall in the numbers of TENs and applications to vary DPS received. However, demand for personal licences grew, as well as requests for new documents following the

7. Licensing Enforcement

- 7.1 It has been a very challenging year for Licensing Enforcement. From making just 12 representations on licensing applications in the first year as a Responsible Authority (RA) in 2012/13, 169 were made in 2015/16. This represents another significant increase from the previous year. The increase is such that where previously the RA responsibilities fell solely upon the Licensing Enforcement Team Leader it is now split with the Principal Licensing Enforcement Officer also leading on considering applications, making representations and attending Licensing Sub Committees.
- 7.2 The popularity of Hackney as a night time destination shows no sign of abating and applications for premises continue to be received in similar numbers to previous years. Whilst Shoreditch and Dalston remain the centres of night time economy activities we are finding that operators are also taking sites in the outskirts of these areas and further afield in areas such as Hackney Central and London Fields.
- 7.3 Licensing Enforcement are frequently the last RA left with representations on applications requiring them to be determined by Sub-Committees. This is commonly due to other RAs having agreed conditions that allay their concerns.
- 7.4 Licensing Enforcement can often maintain a representation due to overall concerns of cumulative impact or activity being proposed after midnight in residential areas. These are of course key areas of policy. Applicants often do not agree to suggested changes to their operating schedules hence the application needing to be determined by a Sub-Committee.
- 7.5 Licensing Enforcement assert that the more licences that are granted to sell alcohol and trade late hours the more crucial it becomes that the overall cumulative impact is considered alongside other issues. However at present officers are still able to agree approximately two thirds of applications and avoid the need for a Sub Committee after extensive negotiations with applicants.
- 7.6 With a small licensing enforcement team the emphasis is on building confidence in relationships with premises management and licensees and resolving complaints as early as possible. Officers achieve this by visiting and advising the premises in the first instance upon receipt of a complaint.
- 7.7 In some cases general nuisance is also alleged that does not constitute either unlicensed activity or breach of licence. In all cases the aim is to make the premises aware that compliance must be achieved immediately in order to avoid further action. The vast majority of premises visited respond positively to this approach and are found to be compliant upon further follow up visits.
- 7.8 In some cases when serious condition breaches are witnessed closure notices are issued. Condition breaches that merit this action include failure to have CCTV operating, not having a noise limiter or not having a valid designated premises supervisor. If the premises fails to rectify these issues after a closure notice is issued officers could apply to the Magistrates Court for a closure order to legally close the premises for a specified time period. To date have not had to proceed to this measure as all premises have complied.
- 7.9 Proactive inspections of licensed premises take place continuously. Officers inspect every condition of a premises licence and leave inspections sheets with the Management detailing any failings. Follow up visits ensure that premises have heeded advice and are fully compliant. It should be noted that serious non-compliance is rare. Common discrepancies include failure to display required signage or licence summary.

- 7.10 Where a premises is causing concern in relation to one or more of the licensing objectives and they do not improve after advice officers can to apply to review the premises licence. Officers have found the warning of review to be a strong tool that results in premises making the required improvements.
- 7.11 However, Licensing Enforcement did apply to review one premises licence; the Pump/Boneyard 168-175 Shoreditch High Street. The premises had begun to operate as a large outdoor venue despite being refused a variation of the premises licence. The licence was revoked at Sub Committee and the decision upheld by Magistrates on appeal with costs awarded to the Council.
- 7.12 The aim is to inspect licensed premises annually. Only the major operators remain in the borough and Officers find that they generally have good internal procedures and are compliant with requirements under the Act. Whilst no complaints regarding underage gambling have been received recently, officers will be scheduling some test purchasing for the second quarter of 2016/17 in accordance with guidelines from the Gambling Commission.
- 7.13 In October 2015 Licensing Enforcement conducted an operation to remove illegal gaming machines a number of social clubs in the borough. The operation took place in conjunction with the Police and the Gambling Commission. Thirty eight illegal machines were seized from 7 premises. None of the machines were claimed and they were all subsequently destroyed. Discussion is taking place with the Gambling Commission with the aim of scheduling another operation in the second quarter of 2016/17.

8. Look back / Projects

The table below sets out the projects planned by the Service last year.

What are the priorities?	Why?	How?	When?	Outcomes
Raising Awareness of Child Sexual Exploitation (CSE)	Following recent events, Licensing Enforcement will provide advice on CSE awareness in information giving to licensees during compliance visits.	Compliance visits to premises. Providing information.	Completed by August 2015.	Initial document completed however further consultation with Children Safeguarding Board and Police in relation to Operation Makesafe taking place before going to press.
Review of Late Night Levy Powers	Following the Late Night Levy and Early Morning Restriction Orders Update presented to Licensing Committee in November 2013, further consideration appropriate given recent experiences of the introduction of the Late Night levy by neighbouring authorities	Review of scheme and consideration of changes in conjunction with Community Safety Team.	Completed by August 2015.	Ongoing. Report to be considered by the Licensing Committee on 30 June 2016.
Review of Statement of Licensing Policy for alcohol, entertainment and late night refreshment premises	Ongoing statutory review of the Policy which last underwent a full review in 2010.	Revision of document, draft for consultation, reflect consultation feedback where relevant, revise draft, present to Licensing Committee, present to Council, publish	By October 2015	Consultation ran from May to August 2015. Decided that the existing Policy would be re-adopted to allow for further substantive consultation on a new policy

What are the priorities?	Why?	How?	When?	Outcomes
				which has now commenced.
Review of the Gambling Policy (Statement of Principles).	Ongoing statutory review of the Policy which last underwent a full review in 2013.	Revision of document, draft for consultation, reflect consultation feedback where relevant, revise draft, present to Licensing Committee, present to Council, publish	By October 2015	Consultation ran from May to August 2015. Policy approved by Full Council on 25 November 2015 along with further resolution not to issue casino licences. Policy effective from 7 January 2016.
Voluntary 'Super Strength' Pilot	Licensing Service to fulfil a request from the Health in Hackney Scrutiny Commission to explore possibility of a voluntary removal of super strength beer, lager or cider from retailers' shelves.	Visits to premises, collaboration with Public Health	Ongoing, pilot to be completed by November 2015.	Visited a number of premises in Dalston and Shacklewell Wards, where there was some interest from operators. However, Public Health decided to focus on minimum unit pricing. Licensing Enforcement will make representations on relevant applications where the premises are located in problem areas.
Target Off licences selling beyond permitted hours	Licensing Enforcement to undertake permitted hours test purchasing in off licences. It has been identified that there is a risk of	Licensing Enforcement will programme a series of targeted test purchases, in collaboration with the Trading Standards Service.	Completed by December 2015	Some test visits taken place with no sales after hours however further risk assessment work required and visits will

What are the priorities?	Why?	How?	When?	Outcomes
	off licences continuing to sell alcohol outside authorised hours especially in busy night time economy areas.			take place during regular scheduled night time complaint investigation visits.
Targeting unregistered MST Practitioners	It has been identified that there is a high risk of unregistered and possibly unqualified practitioners working on licensed massage and special treatment premises.	Licensing Enforcement will programme a series of inspections	After renewal licences have been issued, by end of December 2015	Series of inspections completed and resulted in all licensed MSTs in the Borough having at least one registered practitioner. Further inspections scheduled in partnership with EH.
Licensing Fees	Review of all locally set fees to ensure they are reasonable and proportionate in accordance with European Services Directive 206/123/EC	Working with finance colleagues.	Completed by February 2016	Commenced initial work with Finance and completed CIPFA/LGA fee survey. However, task to be carried over to new year.
MST Awareness Campaign	To raise public awareness of the fact that Massage and Special Treatments are a licensable activity. It is the intention to tie this in with the enforcement activity identified above and a tattooist rating scheme as promoted the Chartered Institute of Environmental Health.	Media campaign and education, using Hackney Today, social media, website	Completed by 31 March 2016	To be carried over and completed as part of review of MST Function.

What are the priorities?	Why?	How?	When?	Outcomes
Highways Function Review and deposit refunds	Challenges as a result of activity licensed under the Highways Act 1980 and resolving backlog of unreturned deposits	Review of procedures, fees and conditions attached to premises licences	Completed by 31 March 2016	Commenced, identified over 5300 application records for further investigation. Processes mapped. Work ongoing as part of ongoing project to transfer Highways Act 1980 functions to StreetScene.
Review of the Licensing Service	Review of operational processes including licensing procedures and documentation where necessary.	Developing process maps and implementing system thinking approach	Completed by March 2016	Not completed due Cross-Cutting Enforcement Programme.

9. Planned Activity for 2016/17

Objectives	What we will do	Purpose
Substantive consultation ahead of a review of Statement of Licensing Policy	<ul style="list-style-type: none"> • Produce timescales and scoping prior to consultation. • Produce draft document and supportive documentation for consultation. • Consultation with key stakeholders and prepare report for Licensing Committee 	<p>To set out the principles applied when considering applications under the Licensing Act 2003 whilst promoting the 4 licensing objectives.</p> <p>To manage the growth of the vibrant night time economy.</p> <p>To support a safe and vibrant night time economy and growth of the hospitality sector.</p> <p>To manage the impact of anti-social behaviour and nuisance.</p> <p>To reduce negative impacts of alcohol on health, wellbeing and quality of life for consumers and residents.</p>
Consult on whether to introduce a Late Night Levy to provide additional policing of the night time economy.	<ul style="list-style-type: none"> • Review of scheme and powers taking into account and exploring lessons learnt and best practice from the levies in Islington, Camden and Newcastle. • Report on consultation on Levy to the Council • Collaborative working with Community Safety, other external agencies, local authorities and local businesses and communities. 	<p>To support a safe and vibrant night time/hospitality economy.</p> <p>To support the work of the Community Safety service to reduce crime, anti-social behaviour and other nuisance.</p>
Licensing regulation and Licensing as a Responsible Authority	<p>Undertake a programme of risk-based inspections of premises and in respect of individuals to ensure compliance with licensing legislation and undertake appropriate enforcement action as necessary. Deliver effective enforcement action against those contravening licensing requirements:</p> <ul style="list-style-type: none"> • Joint inspection/ 	<p>To provide effective administration on all licensing applications.</p> <p>To minimise negative impact such as such as nuisance, crime/ disorder and anti-social behaviour.</p> <p>To minimise public safety issues arising from licensed events and premises in the Borough.</p> <p>To explore delivery of a</p>

Objectives	What we will do	Purpose
	<p>interventions with other services respect of betting shops including test purchasing.</p> <ul style="list-style-type: none"> • Fulfilling Responsible Authority Role and working with other Responsible Authorities at Licensing Operations Enforcement Group (LOEG) • Review and respond to consultations, and make representations where necessary. • Respond to allegations of unauthorised activities and similar licensing related issues • Provide businesses with advice and assistance. 	<p>training programme for applicants.</p> <p>To maintain high levels of customer satisfaction amongst residents and businesses with regard to the undertaking of the role</p>
<p>To minimise public safety issues arising from licensed events and premises in the Borough</p>	<ul style="list-style-type: none"> - Review and respond to consultations, including making of representations where necessary - Participation in Queen Elizabeth Olympic Park Licensing, Planning, Operational and safety group, HEAT (Hackney Event Action Team) process and/or other relevant Safety Advisory Groups. - Prioritise and monitoring of large scale events 	<p>To maintain high levels of customer satisfaction amongst residents and businesses.</p> <p>To ensure Licensing Act, Health & Safety and Food Safety Laws are fulfilled in relation to outdoor events</p>
<p>Explore implementation of pre-application and fast-track licence scheme</p>	<ul style="list-style-type: none"> • Benchmark and review best practice of schemes offered by other Authorities. • Work with Finance to establish costings. • Develop delegated powers report. • Introduce and advertise service. 	<p>To secure additional revenue for the Council</p> <p>To ensure the Council is not subsidising businesses.</p> <p>To work towards cost neutrality by 2020.</p>

Objectives	What we will do	Purpose
Review Massage and Special Treatment Functions (including development of tattoo hygiene rating scheme)	<ul style="list-style-type: none"> - Review current procedures and processes - Benchmark with other authorities - Delegated powers report/report to the Licensing Committee. - Revised arrangements in place 	<p>To ensure function is fit for purpose</p> <p>To ensure efficient working practices.</p>

APPENDIX

Licensing Service – Summary table

Activity	11/12	12/13	13/14	14/15	15/16	% change from previous year
New premises licences granted	103	107	101	116	126	▲ 9%
Variation of existing premises licence granted	40	43	42	39	35	▼ 10%
Minor variation premises licences issued	25	30	30	27	29	▲ 7%
Transfers of premises licences processed	77	98	86	107	126	▲ 18%
Variations of licence to specify individual as DPS processed	136	167	154	202	169	▼ 16%
Standard TENS	1363	1494	1412	1531	1462	▼ 5%
Late TENS	N/A	465	537	642	645	▲ 0.5%
Reviews of premises licences	9	15	16	2	6	▲ 200%
Premises licences – Duplicates following theft/loss	47	57	80	53	64	▲ 21%
Premises licences – Changes of details	9	13	32	18	40	▲ 122%
New personal licences issued	276	310	264	324	379	▲ 17%
Personal licence – duplicates following theft/loss	26	22	27	32	44	▲ 38%

Activity	11/12	12/13	13/14	14/15	15/16	% change from previous year
Personal licence – change of details	41	48	53	65	86	▲ 32%
Personal licence – “Renewals”	N/A	N/A	N/A	12	21	▲ 75%
Premises licences revoked	1	2	1	1	1	● 0%
Premises licences surrendered	16	8	8	16	7	▼ 56%
Licensing Sub-committee hearings	49	57	63	55	58	▲ 5%
Licensing appeals	8	2	4	7	6	▲ 75%
Appeal won/settled (%)	8	50% settled 50% w/d	75% settled 25% lost	43% settled 43% w/d 14% pending	33% won 33% settled 33% pending	N/A
New Sex Establishment premises licences Issued	0	0	0	0	0	● 0%
Sex Establishment premises licences renewed	5	5	5	5	5	● 0%
Betting shop premises licences renewed	65	64	62	58	58	● 0%
Bingo premises licences	1	1	1	1	0	● 0%
Adult Gaming Centres	4	4	3	3	3	● 0%
Gambling premises licences issued	1	1	1	1	0	● 0%

Activity	11/12	12/13	13/14	14/15	15/16	% change from previous year
Lotteries registered	4	6	6	7	8	▲7%
Notification of gaming permits issued	5	10	3	2	4	▲100%
MST New/variation premises licences	18	19	9	11	20	▲81%
MST Premises licences renewed	56	54	61	53	59	▲11%
Transfer of MST premises licences	1	4	4	3	2	▼25%
MST Practitioner licences	87	92	51	79	91	▲55%
Skip licences	1419	1496	1386	1538	1864	▲21%
Hoarding licences	58	58	56	84	83	▼1%
Container licences	37	28	22	20	28	▲40%
Scaffolding licences	155	128	132	163	144	▼12%
Materials licences	13	16	14	15	15	●0%
Temp. crossover licences	10	11	6	17	17	●0%
Licences extended	144	164	172	192	259	▲35%
Total highways licences issued	273	241	230	299	287	▼16%
Deposits refunded	189	134	179	188	152	▼19%
Explosives registration	15	15	18	15	6	▼60%

Licensing Statistics – Enforcement table

	11/12	12/13	13/14	14/15	15/16	% Change from previous year	Comments	16/17 targets
Daytime inspections of Premises	647	583	593	691	837	▲ 21%	Increase is mainly due to more initial advisory visits during day following a complaint prior to follow up targeted visits at night and additional Enforcement Officer from September 2015	600
Highways inspections	N/A	N/A	386	476	450	▼ 5%	Highways inspections dependant on number of applications and refund requests.	N/A
Night time inspections of Premises	452	532	520	346	248	▼ 28%	Reduction is due to more initial advice visits during day and only doing two visits when no contraventions are found. Complainants are then requested to lodge further complaint if problem continues.	300
Night Visits carried out	29	29	29	28	28	● 0%	Will remain the same with nights and times targeted to deal with specific allegations of licence breaches or unlicensed activity.	28
Formal Actions	21	25	12	31	17	▼ 45%	Decrease mainly due to less cautions and emphasis on closure notices for serious licence infringements such as no CCTV or	N/A

							no DPS.	
a) Prosecution	0	0	0	0	0	● 0%	Graduated enforcement is undertaken in line with the enforcement policy.	N/A
b) Caution	17	12	4	9	0	▼ 900%	Cautions not used as frequently in part due to new requirement to prepare as prosecutions.	N/A
c) Closure Notice	4	13	8	22	16	▼ 27%	Continue to be used as effective ways of resolving serious licence breaches quickly.	N/A
Proactive (Internal) Service requests	312	298	282	260	289	▲ 15%	These are SRs raised to inspect premises or view site notices or referrals from other departments regarding licensing related for investigation. Figure likely to remain constant.	N/A
Reactive (Public) complaints	176	193	223	210	170	▼ 19%	Figure likely to remain constant. Slight reduction is positive considering net increase in licensed premises.	N/A
JEDI Nights/Condor	4	4	3	2	0	▼ 200%	Police led joint enforcement night which usually coincides with night Licensing Enforcement visits. Dependant on Police resources and priorities. Now replaced by Operation Equinox.	N/A
LOEG sessions	21	25	17	17	16	▼ 6%	Will remain crucial forum for joint discussion on problem premises between partners to ensure the most efficient and effective way of resolving issues and taking enforcement actions.	17
Warning / Advice letters sent out	56	103	19	37	71	▲ 92%	General advice warning letters including annual fee warnings.	N/A

Representations on applications	N/A	12	101	141	169	▲ 20%	Large increase for third year in a row since licensing became a responsible authority. Expect the figure to be similar in 2016/17 due to number of applications expected to remain constant. A crucial function fulfilled by Licensing in order to ensure that all applications are determined in line with policy and with due regard to the Licensing objectives.	N/A
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Mayor's Manifesto Commitments

Licensing Enforcement will continue to investigate complaints in line with the following agreed targets for response and investigations and report on performance quarterly

	11/12	12/13	13/14	14/15	15/16	Comments	15/16 targets
Respond to all licensing complaints within 2 working days	97%	97%	100%	100%	100%	Target achieved	95%
First Visit [7 Working Days]	62%	94%	99%	95%	97%	Target achieved	95%
First Update [20 Working Days]	98%	100%	98%	100%	100%	Target achieved	95%
Second Visit [28 Working Days]	76%	94%	96%	90%	96%	Target achieved	95%
Final Update / Resolution [40 Working Days]	91%	100%	98%	100%	100%	Target achieved	95%

Review applications

2012/13					
AP	E1	Trading Standards	Review	11/04/2012	Withdrawn following agreement to modify conditions
AQ	N1	Other Persons	Review	24/04/2012	Conditions modified
AR	N4	Trading Standards	Review	15/06/2012	Conditions modified
AS	N1	Pollution	Review	20/06/2012	Withdrawn
AT	N16	Police	Review	15/08/2012	Revoked
AU	E8	Police	Expedited	24/09/2012	Conditions modified

			Review		
AV	N16	Police	Expedited Review	07/11/2012	Conditions modified
AW	N16	Trading Standards	Review	28/11/2012	Withdrawn following agreement to modify conditions
AX	N16	Police	Review	28/11/2012	Revoked
AY	E9	Police	Review	03/12/2012	Conditions modified
AZ	E9	Police	Review	18/12/2012	Suspended for 3 months
BA	E8	Police	Review	08/01/2013	Conditions modified
BB	N16	Police	Review	08/01/2013	Conditions modified
BC	N16	Police	Review	10/01/2013	Conditions modified
BD	E2	Police	Expedited Review	05/02/2013	Conditions modified, following transfer of licence
2013/14					
BE	N1	Police	Review	09/05/2013	Conditions modified
BF	N1	Other Persons	Review	23/05/2013	Conditions modified
BG	EC2A	Other Persons	Review	05/06/2013	Conditions modified
BH	EC2A	Police	Expedited Review	14/06/2013	Conditions modified, following transfer of licence
BI	N16	Other Persons	Review	28/06/2013	Conditions modified
BJ	E8	Police	Review	03/07/2013	Hours/conditions modified
BK	N16	Other Persons	Review	11/07/2013	Application withdrawn
BL	N16	Other Persons	Review	11/07/2013	Conditions modified, following transfer of licence
BM	E8	Police	Review	26/07/2013	Conditions modified
BN	E8	Other Persons	Review	23/08/2013	Conditions modified
BO	N16	Police	Expedited Review	19/11/2013	Conditions modified
BP	N16	Trading Standards	Review	26/11/2013	Application withdrawn
BQ	E8	Police	Expedited Review	06/12/2013	Licence suspended for 3 months, or until Police satisfied
BR	N16	Police	Review	19/12/2013	Licence suspended for 1 month, or until Police/LFB satisfied
BS	N16	Police	Review	20/12/2013	Licence Surrendered
BT	E8	Police	Review	25/02/2014	Revoked
2014/15					

BV	E8	Police	Expedited Review	14/07/2014	Revoked
BW	E8	Police	Review	16/02/2014	Pending
2015/16					
BX	EC1V	Police	Review	08/05/2015	Hours/conditions modified
BY	E1	Licensing Authority	Review	12/06/2015	Revoked
BZ	EC1V	Police	Review	14/07/2015	Hours/conditions modified
CA	EC2A	Police	Review	05/11/2015	Conditions modified
CB	E1	Police	Review	05/11/2015	Conditions modified
CD	EC2A	Police	Review	05/11/2015	Conditions modified
CE	EC2A	Police	Review	05/11/2015	Conditions modified